

TD SuperVision®

Livextens

Advanced monitoring service

With TD SuperVision, monitor your laboratory systems more efficiently for an optimized quality of service

Maximize availability of your LIS with powerful integrated tools to health check your system in real time and ease incident diagnosis on a fully customizable product, to meet your needs and uses.



Real-time



Proactive
maintenance



Customizable



LEARN MORE

This is a succinct overview of the main product features, **please contact us if you require further details.**

Because the LIS is critical to laboratory production workflows, it is essential to maximize its availability.

^{TD}Supervision provides an **integrated, professional and efficient monitoring tool** for your TECHNIDATA LIS, in order to reduce downtimes and incidents.



Real-time

- ^{TD}Supervision provides indicators for system critical elements to monitor their global health at a glance.
 - ➔ Benefit from a range of plugins to monitor processes, systems, components, communications, response and turnaround times
 - ➔ Supervise performance with hassle-free visual indicators
 - ➔ Get notified with real-time email alerts
 - ➔ Centralize surveillance with a single monitoring dashboard even for multi-site multi-laboratory organizations
 - ➔ Secure your architecture with no impact on the LIS production system



Proactive maintenance

- ^{TD}Supervision enforces a paradigm shift from reactive maintenance to a more holistic and proactive approach, resulting in substantial time and energy savings.
 - ➔ Focus on system weaknesses
 - ➔ Identify performance bottlenecks
 - ➔ Follow-up on status and actions
 - ➔ Assess system availability
 - ➔ Track system history and statistics
 - ➔ Measure SLA
 - ➔ Increase troubleshooting know-how by documenting actions taken



Customizable

- Configure ^{TD}Supervision to meet your infrastructure, needs, and usage.
 - ➔ Enforce alerts policies and thresholds
 - ➔ Access the data through a central web console with user-defined views
 - ➔ Customize and share dashboards
 - ➔ Adapt to your LIS and organization future evolutions
 - ➔ Get an ubiquitous access to the console through the web access

The dashboard displays several key components:

- Configuration Summary:**
 - Active Checks: **ENABLED**
 - Passive Checks: **ENABLED**
 - Obsessing: **DISABLED**
 - Notifications: **ENABLED**
 - Event Handler: **ENABLED**
 - Flap Detection: **ENABLED**
- Service State Information:** Shows current status (OK), performance data, and scheduled checks.
- Performance Graph:** A bar chart showing metrics like Physical Memory and Memory over time.
- Service Actions:** A list of actions such as 'Disable active checks of the service' and 'Start obsessing over the service'.

Dashboard on ^{TD}Supervision



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